

Virtual Car Seat Education



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Why & How

- COVID-19 brought many child passenger safety programs to a screeching halt
- Most people were not driving much but kids were still in cars and babies were still being born
- Education was still needed
- Social distancing and masking present challenges in the close environment of car seat checks

Why & How

- Virtual education sessions were the way forward
- Safe Ride News was the first to create information and tips
- Maryland KISS program created a statewide program including group classes
 - Provided some support and training for technicians
- Safe Kids Worldwide compiled some information and ideas
- Several car seat manufacturers started offering live virtual education appointments
 - Others like Goodbaby and Dorel, started offering about 5 years ago!

What is needed to offer virtual sessions?

Must Haves

- CPST or CPST-I
- Waiver that can be signed electronically
- Video Call platform
 - Zoom
 - Google Duo
 - FaceTime
 - Facebook Messenger
 - Google Teams
 - And more
- Car seat
- Checklist or tracking form
- Reliable Internet Access
 - Look up car seat manuals
 - Pictures of vehicles and vehicle manuals
- Good communication skills
- Great observation skills
- Patience!!!!

What is needed to offer virtual sessions?

Nice to Haves

- Additional hands
- Ring Light
- Tripod
- Second camera / device
- Wireless Lavalier Mic / Earbuds with microphone
- Vehicle Demo Seat
- Variety of car seats
- Safety Belt Safe membership
 - Access to Car Seat Summary Sheets

What does virtual education look like?

AVIATION INSTALLATION

THIS CHILD RESTRAINT IS CERTIFIED FOR AIRCRAFT USE. Properly and the Federal Aviation Administration (FAA) strongly recommend that children up to 40 lbs (18 kg) use a certified harness child restraint or other device approved for aircraft use.

When installing this child restraint on an airplane, install the same way as shown below with the following exceptions:

IMPORTANT: Make sure that the aircraft buckle does not interfere with the belt guides on the infant carrier.

IMPORTANT NOTES:

- Hold the airline ahead of time that you'll be traveling with a child restraint.
- Install this carrier on a window seat to avoid blocking the aisle.
- Use only a seat belt extender if the top belt is too short.
- Use only on a forward-facing aircraft seat.
- DO NOT use this restraint if a vehicle installation cannot be achieved.
- Must carry, land in any of the 5 locked positions for use in the aircraft as long as it doesn't interfere with the back of the seat in front of the carrier.

WARNING!

- DO NOT use base with aircraft installation. Only the carrier is certified for aircraft use.
- Inflatable seat belts are NOT compatible with this child restraint.

HARNESSES BUCKLE POSITIONING

The aircraft belt and buckle use two lock positions. Always point on the buckle and attach into the slot closer to the child. If the child is on top of the buckle in the lower position, then adjust the buckle to the upper position.

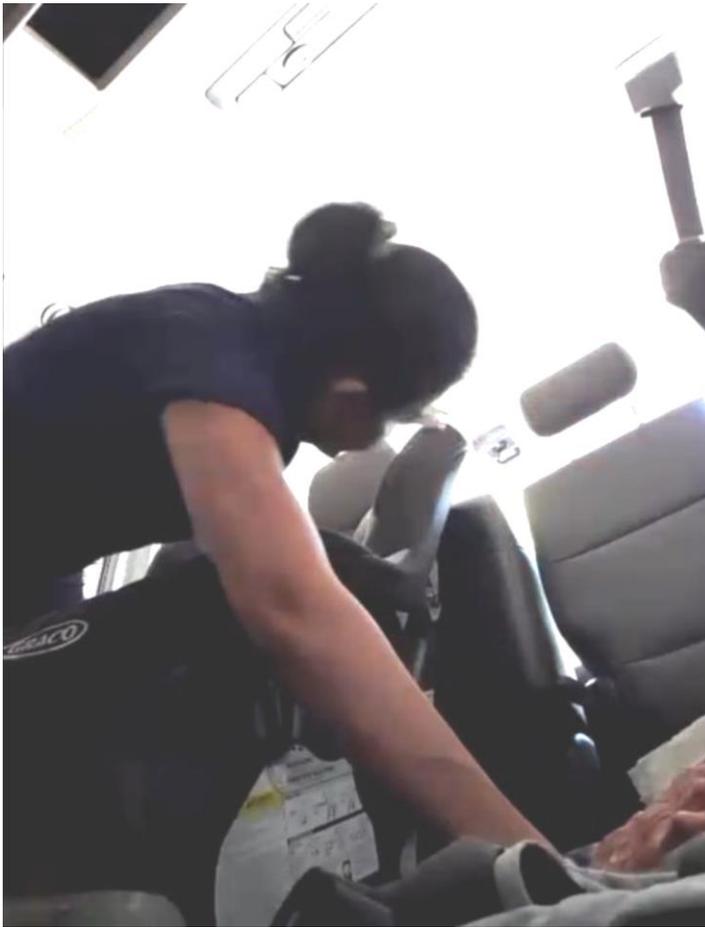
STEP 1: Insert the harness.

STEP 2: Buckle the seat, insert the metal clip completely through the web and seat pad.

STEP 3: Slide the airplane buckle slot and insert from the top completely through the slot on the web and seat pad.

STEP 4: Ensure that buckle is securely attached by pulling to or outside.

What does virtual education look like?



Working Hard!

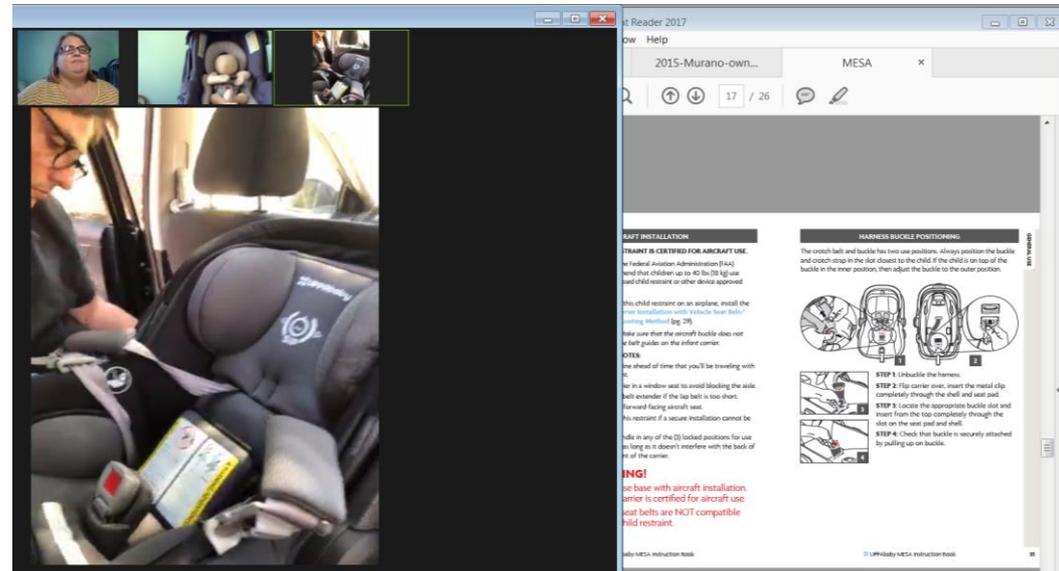
Feeling Successful!



What does virtual education look like?

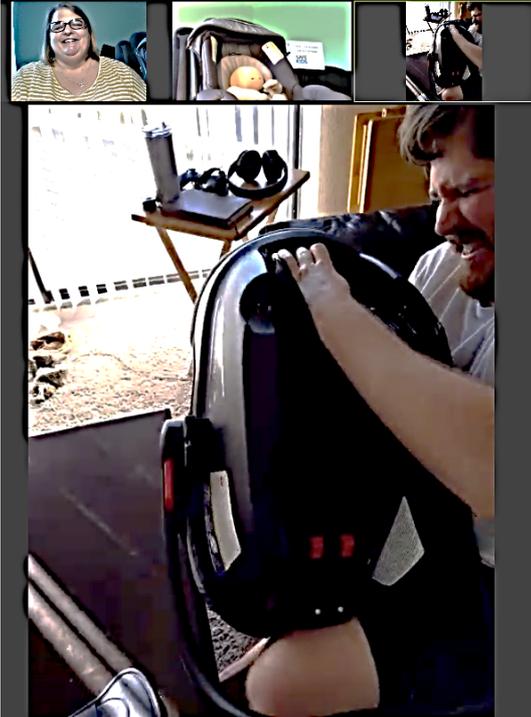


In the house



In the vehicle

What does virtual education look like?



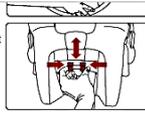
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2. On the back of the seat, squeeze the harness height adjuster and slide the harness to the appropriate height.



the infant car seat and pull away from the seat to loosen.



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BRITAX Child Safety, Inc. ENDEAVOURS User Guide

3. Turn the buckle strap retainer so that the short side will go through the slot in the infant car seat shell and cover.



4. Pull the buckle and belly pad out of the slots in the shell and cover.



5. Push the retainer through the slot in the cover and shell for the appropriate buckle position.



6. Pull up on the buckle to ensure that the buckle strap retainer is properly seated.



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BRITAX Child Safety, Inc. ENDEAVOURS User Guide

Infant Comfort Pillow

The infant comfort pillow is designed to provide better fit and comfort for infants using this child seat. The infant comfort pillow can be used with infants weighing between 4 and 11 lbs (1.8 and 5 kg). Do not use with infants over 11 lbs (5 kg).

BRITAX Strollers

Attaching the Car Seat to the Stroller

1. Set the parking brake.
2. Align the stroller adapters on the side of the infant



Some sessions are harder than others!

What Have We Done



Virtual Sessions & Distribution Workshops

One Technician – Instructor provided all virtual offerings

	Vehicles	Car Seats	Adults	Children	Time Spent hh:mm
FY 2020	129	142	185	40	97:22
FY 2021 to date	54	55	72	9	36:58

	Workshops offered	Car Seats Distributed	Adults	Children
FY 2020	18	23	24	8
FY 2021 to date	21	63	54	1

What Have We Done

In-Person Seat Checks

8 unique technicians/instructors providing education
(number of technicians at each event varies)

	Car Seats Checked	Adults	Children	Time Spent (h)	Events
FY 2020	37	26	8	12	4 – July, Aug, Sept (2)
FY 2021 To date	263	215	77	79	26 – Oct 1 – Aug 10

NOTE: FY 2020 reflect the time period when COVID shut downs began from March 2020 – September 30, 2020

Does Virtual Education = In-person

- Not Completely
- What is good about virtual education
 - Caregivers are completely responsible for installation and adjustments
 - Technicians are not able to jump in and just do it!
 - Caregivers can be anywhere that they have connection
 - Flexibility
- What is missing
 - A physical check of the installation
 - Clear view of all components of vehicle
 - Black car seat, black interior, black seat belt

Does Virtual Education = In-person

Virtual Education is a VERY GOOD option to providing needed education when social distancing is required.

In-person Seat Checks are always going to be the BEST option but is not always available

Some areas may have issues with connectivity on cell phones or computers so that will be a concern

Will Virtual Education Continue



YES!

YES!

YES!

We went back to in-person seat checks slowly beginning in July 2020, increasing in October 2020 until the recent surge

Mid-August 2021 we switched to mostly virtual again

Continued to offer some virtual as well

All distribution workshops are virtual

Will Virtual Education Continue

- We have expanded to offer virtual workshops for distribution of low-cost car seats
 - Twice per month
 - Up to 10 participants per workshop (could be more)
 - Interactive education tailored to needs of participants
 - Donations taken online
 - In-person pick-up is low contact
- Additional opportunities appear with virtual sessions
 - Counties without techs but need education to distribute car seats
 - Allowing other technicians to watch or provide education with oversight to empower them to offer the same

Questions???



Thank you!

Contact Information

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